Home Page

Login Page

Are Login credentials, correct?

No

Error message for bad credentials

Yes, as Admin

List all registered complaints

Logout

Home Page

Yes, as Customer

List of old registered complaints and their status

Register new complaints

Logout

Home Page

List all users

List of Complaints with Assigning functionality

Yes, as Manager

Logout

Home Page

Yes, as Engineer

List of Complaints Assigned to them with buttons to update the status

Logout

Home Page